

TIPS (Tax Information Phone Service) call 1-800-267-6999

Services	Available dates	
Telerefund – find out the status of your refund for 2010.	all year	press “1”
Goods and services tax/harmonized sales tax (GST/HST) credit – find out if you are eligible for the credit and the date you can expect to receive the next payment.	three weeks before through two and a half weeks after each payment is issued	press “2”
Canada Child Tax Benefit (CCTB) – find out if you are eligible for the CCTB and the date you can expect to receive the next payment.	one week before through one week after each payment is issued	press “3” and then “1”
Universal Child Care Benefit (UCCB) – find out if you are eligible for the UCCB and the date you can expect to receive the next payment.	one week before through two weeks after each payment is issued	press “3” and then “2”
RRSP deduction limit – find out the maximum amount you can deduct on your return for 2010.	mid-September to the end of April	press “4” and then “1”
Info-Tax – get tax information for residents and non-residents of Canada.	all year	press “4” and then “2”
Bulletin Board – get recent tax and benefit information that may be of interest to you.	seven days a week, year-round	press “4” and then “3”
Business Information – get tax information relating to operating a business.	seven days a week, year-round	press “5”
Tax-Free Savings Account (TFSA) contribution limit – find out the maximum amount you can contribute to your TFSA for 2011.	all year	press “6” and then “1”

To get information from **Telerefund**, **GST/HST credit**, **CCTB**, **UCCB**, **TFSA**, or **RRSP deduction limit**, you will have to give us your social insurance number, your month and year of birth, and:

- if you contact us **before May 1**, the amount you entered on line 150 of your return for **2009**; or
- if you contact us **on or after May 1**, the amount you entered on line 150 of your return for **2010**.

List of Info-Tax message numbers and topics

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305	Amount for an eligible dependant			899	Info-Tax survey
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Most popular addresses on our Web site

Visit our Web site at www.cra.gc.ca. General information, forms, and publications are accessible by topic and by taxpayer group. Below is a list of the most popular addresses:

	Topic	Web site
1	Accessing our secure online services	www.cra.gc.ca/access
2	Authorize a representative	www.cra.gc.ca/myaccount
3	Change of address	www.cra.gc.ca/myaccount
4	Charities	www.cra.gc.ca/charities
5	Child and family benefits calculator	www.cra.gc.ca/benefits-calculator
6	Common adjustments	www.cra.gc.ca/commonadjustments
7	EFILE	www.cra.gc.ca/efile-individuals
8	Electronic payments	www.cra.gc.ca/electronicpayments
9	Forms and publications	www.cra.gc.ca/forms
10	Important dates	www.cra.gc.ca/dates-ind
11	Instalments	www.cra.gc.ca/instalments
12	International and non-resident taxes	www.cra.gc.ca/international
13	Medical expenses	www.cra.gc.ca/medical
14	My Account	www.cra.gc.ca/myaccount
15	My Business Account	www.cra.gc.ca/mybusinessaccount
16	NETFILE	www.netfile.gc.ca
17	Persons with disabilities	www.cra.gc.ca/disability
18	Protect yourself	www.cra.gc.ca/gncy/lrt/
19	Protect your personal information	www.cra.gc.ca/security
20	Registered disability savings plan (RDSP)	www.cra.gc.ca/rdsp
21	Registered retirement savings plan (RRSP)	www.cra.gc.ca/rrsp
22	Review of your tax return by the CRA	www.cra.gc.ca/reviews
23	Students	www.cra.gc.ca/students
24	Tax Information Phone Service (TIPS)	www.cra.gc.ca/tips
25	Tax services offices and tax centres	www.cra.gc.ca/tso
26	Tax treaties	www.cra.gc.ca/treaties
27	TELEFILE	www.cra.gc.ca/telefile
28	Travel expenses	www.cra.gc.ca/travelcosts